

Adult Social Care Scrutiny Commission Briefing

Re-Procurement of Mental Health Preventative Services

Date: 24th January 2017

Lead Director: Steven Forbes



Useful information

- Ward(s) affected: All

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1. Purpose of report

1.1 To provide the Adult Social Care Scrutiny Commission with a summary of the outcome of the consultation exercise, which proposes to create a number of Recovery and Resilience Hubs across Leicester, Leicestershire and Rutland (LLR) to provide non clinical mental health preventative services.

2. Summary

2.1 Non-clinical mental health services across LLR are currently funded by the Local Authorities and Clinical Commissioning Groups (CCG's) and provided by a range of different organisations . This has led to a fragmented range of services, which service users find difficult to navigate and access.

2.2 Therefore, it is proposed that a number of Recovery and Resilience Hubs are created across LLR to provide a coordinated response to non-clinical mental health preventative services.

2.3 In order to understand the views of services users and interested stakeholders a formal consultation exercise was undertaken across LLR between 3rd October and 4th December 2016.

2.4 The outcome of the consultation exercise is summarised at Appendix 1.

3. Recommendations

3.1 The Adult Social Care Scrutiny Commission is asked to note the outcome of the consultation exercise and to provide feedback.

4. Report/Supporting information

Introduction

4.1 The consultation exercised detailed a proposal to bring together a range of fragmented services currently funded by both health and social care, into a single coordinated model across Leicester, Leicestershire and Rutland (LLR) to provide consistent and responsive local services embedded in local communities.

4.2 It was proposed that there would be a total of 7 hubs covering the whole of LLR, with 4 in Leicestershire County, 2 in Leicester City and 1 in Rutland. Each hub could be delivered by a different organisation, but with the aim of ensuring a range

of providers across LLR, it was also proposed that any potential single provider could be limited to 2 areas. Each hub will be responsible for providing three service elements to their local community:

1. Information: information about mental health and related issues for everyone, which could be provided via drop-ins, or a website, or the telephone;
2. Advice and navigation: help to navigate other systems and identify the right places to seek support, and link people to them (e.g. the right health service or housing service, social groups or leisure activities);
3. Community recovery support: support for small groups or individuals to regain and sustain confidence to engage in everyday activities.

4.3 The consultation exercise proposed 7 hubs across LLR to ensure consistency, but whilst there may be one physical hub in any given area, the intention is that this should not be the only place that services can be accessed, but rather services should be provided in a variety of settings and locations to meet identified need.

Consultation Approach

4.4 A number of press releases were made in the local media to publicise the consultation exercise and a questionnaire was distributed widely across Leicester, Leicestershire and Rutland via Leicester City Council's website or as a paper copy upon request. Also a series of engagement events and face to face meetings took place during the consultation period for people using existing services, carers and other stakeholders and interested parties.

4.5 Consultation and engagement activity was primarily targeted towards:

- Individuals who currently use mental health services and their carers and families
- Individuals who may use mental health services in the future
- Organisations and providers of mental health services or those who work with service users
- Identified interested individuals and groups

4.6 A full list of engagement activity can be found at Appendix 1 of the attached summary consultation report.

4.7 Particular attention was paid to equality issues with the aim of ensuring a mixture of views. A breakdown of the demographics of respondents to the questionnaire is attached at Appendix 2 of the attached summary consultation report.

4.8 The consultation proposals and the questionnaire were also made available in a number of formats on request (i.e. language translations, large format, easy read and audio versions) and paper copies were made available at all events and meetings attended by joint commissioning representatives.

4.9 Local organisations, from both the voluntary and community sectors, were encouraged to share the proposals and to inform their service users. Mental health organisations and providers and other stakeholders were targeted directly and were encouraged to arrange face to face meetings with their service users and to attend the

public meetings.

4.10 Feedback from the consultation endorsed the proposed model and its constituent parts.

Next Steps

4.11 The next steps include:

Formal agreement from the relevant governance bodies	Early February 2017
Procurement-Invitation to bid	Late February - early April 2017
Evaluation and decision making	Late April - June 2017
Contract mobilisation	July- September 2017
Contract start date	1 st October 2017

4.12 New contracts will be for 3 years, with a 2 year extension facility if required.

5. Financial, legal and other implications

5.1 Financial implications

5.1.1 awaiting information.

5.2 Legal implications

5.2.1. awaiting information

5.3 Climate Change and Carbon Reduction implications

5.3.1. awaiting information

5.4 Equalities Implications

5.4.1. awaiting information

5.5 Other Implications (You will need to have considered other implications in preparing this report. Please indicate which ones apply?)

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